

(19) World Intellectual Property  
Organization  
International Bureau



(43) International Publication Date  
16 June 2005 (16.06.2005)

PCT

(10) International Publication Number  
**WO 2005/055575 A1**

(51) International Patent Classification<sup>7</sup>: **H04M 3/428**,  
7/00, 15/00

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(21) International Application Number:  
PCT/EP2004/012955

(22) International Filing Date:  
12 November 2004 (12.11.2004)

(25) Filing Language: English

(26) Publication Language: English

(30) Priority Data:  
03078765.9 28 November 2003 (28.11.2003) EP

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(81) Designated States (unless otherwise indicated, for every  
kind of national protection available): AE, AG, AL, AM,  
AT, AU, AZ, BA, BB, BG, BR, BW, BY, BZ, CA, CH, CN,  
CO, CR, CU, CZ, DE, DK, DM, DZ, EC, EE, EG, ES, FI,  
GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE,  
KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD,  
MG, MK, MN, MW, MX, MZ, NA, NI, NO, NZ, OM, PG,  
PH, PL, PT, RO, RU, SC, SD, SE, SG, SK, SL, SY, TJ, TM,  
TN, TR, TT, TZ, UA, UG, US, UZ, VC, VN, YU, ZA, ZM,  
ZW.

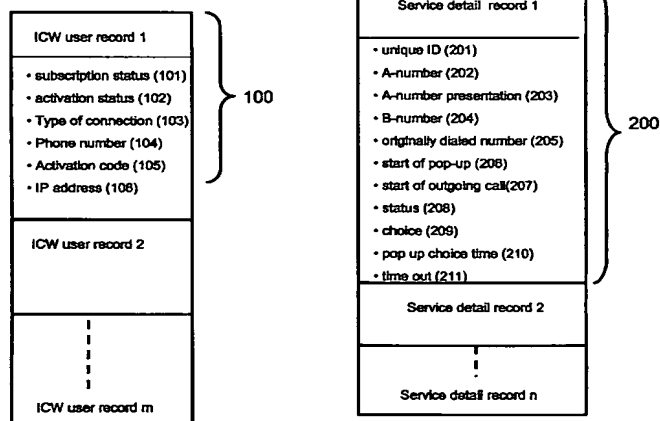
(84) Designated States (unless otherwise indicated, for every  
kind of regional protection available): ARIPO (BW, GH,  
GM, KE, LS, MW, MZ, NA, SD, SL, SZ, TZ, UG, ZM,  
ZW), Eurasian (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM),  
European (AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI,  
FR, GB, GR, HU, IE, IS, IT, LU, MC, NL, PL, PT, RO, SE,  
SI, SK, TR), OAPI (BF, BJ, CF, CG, CI, CM, GA, GN, GQ,  
GW, ML, MR, NE, SN, TD, TG).

**Declaration under Rule 4.17:**

— of inventorship (Rule 4.17(iv)) for US only

[Continued on next page]

(54) Title: CALL DETAIL RECORD FOR INTERNET CALL WAITING



(57) Abstract: A method, and a device are disclosed for logging management information during a call completion process in an Internet call-waiting environment. The logging of information is performed by an ICW application server (4) that is connected to an ICW web server (3). The ICW application server (4) may also handle provisioning-requests coming from the ICW web server (3), may offer tools used by a helpdesk and the operational maintenance, may store user-profiles of ICW users, may play a role during the execution of the ICW service. During the execution of the ICW service the ICW application server (4) can communicate to an ICW client (10). The ICW application server (4) may also comprise an interface for accessing, by humans or devices, the information that is logged. The disclosed method for the logging of information comprises the creation of a service detail record (200) that comprises parameters. Values can be assigned to the parameters during the provisioning and/or the execution of the ICW service. A parameter can be related to information about the call to be completed, or to information about the call completion process.

WO 2005/055575 A1



**Published:**

— with international search report

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